

## PERSONAL DATA PROTECTION POLICY

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### I.- Who is the data controller?

The data controller is KNORR-BREMSE ESPAÑA, S.A. (hereafter “**Knorr-Bremse España**”), with registered office at Miguel Faraday Street, nº 1, 28906 Getafe (Madrid). If you have any questions regarding data protection, please contact us through the following e-mail address: [dp\\_mad@knorr-bremse.com](mailto:dp_mad@knorr-bremse.com).

If you address your enquiry to a company of the Knorr-Bremse Group other than Knorr-Bremse España, this company will be the one acting as the controller and, therefore, it will be the one complying with the duty of information. The companies within the Knorr-Bremse Group to which you can address your enquiry are listed in the drop-down menus on the web site.

### II.- For which purpose and on what legitimate basis do we process your personal data?

Knorr-Bremse España informs the data subjects that his or her data will be processed for the following purposes:

- 1. Management of the request made by the user through the contact form and/or other mechanisms enabled for this purpose.** Knorr-Bremse España will carry out the processing of personal data that is necessary to attend the user's request for information. In this way, Knorr-Bremse España will process your contact details (name, surname, e-mail, telephone) in order to respond your query.

*Legitimate basis:* This processing will be carried out with the user's consent, which will be understood to have been given as long as the user proactively submits his/her query/request.

- 2. Monitoring of the website.** Knorr-Bremse España will carry out actions of surveillance and control of the use of the website in order to prevent and detect any fraudulent use, unauthorized access, alteration or loss of information of a personal nature or not.

*Legitimate basis:* This processing is necessary in order to comply with the legal obligations set out in the Law for the Information Society and Electronic Commerce Services, as well as to satisfy Knorr-Bremse España legitimate interests in guaranteeing the security of the network and its information.

- 3. Reporting and management of system incidents:** Knorr-Bremse España will process the necessary information from the users to manage any reported incidents or the

incidents that Knorr-Bremse España detects by its own means. This data processing will only be carried out with the purpose of solving the incident and solving those problems derived from it.

*Legitimate basis:* This processing is necessary for the fulfilment of Knorr-Bremse España legitimate interests. The customer may at any time object to the processing of his/her data for this purpose by following the instructions set out in Section V.

- 4. Processing of data concerning cookies:** in Knorr-Bremse España we use the so-called "cookies". Cookies are small text files that our web server sends to your browser during your visit to our website and are stored on your terminal for later recovery. Cookies cannot run programs or deliver viruses to your computer. They are intended to make the Internet offer more user-friendly and more effective in general.

Cookies are used in our website particularly to determine the frequency of use, the number of users of our websites, to identify your terminal during a visit to our website or when changing from one page to another and to be able to determine the end of your visit. This shows us which parts of our website and which other websites our users have visited.

However, this data does not allow Knorr-Bremse España to draw any conclusions about the user. All this data is collected anonymously and will not be merged with your personal data in accordance with section 5 of this Privacy Policy, also, this data will be deleted after the statistical evaluation has been completed. Once the session is over, i.e. as soon as the browser session is over, the cookies are also deleted from your terminal.

a) This website uses the following types of cookies, the scope and functionality of which are explained below:

– Temporary Cookies (see b)

b) Temporary cookies are automatically deleted when you close your browser, in particular, this includes session cookies. These cookies store a so-called session ID, with which different requests from your browser can be assigned to the current session. This allows us to recognize your computer when you return to our website. Session cookies are deleted when you log out or close your browser.

c) You can set your browser according to your wishes and refuse to accept third party cookies or all cookies. Please note that you may not be able to use all the functions of this website if you refuse third party cookies.

### III.- How long will we storage your data?

Knorr-Bremse España will storage your personal data as long as Knorr-Bremse España needs it for the purposes for which it was collected. After that, Knorr-Bremse España will keep the personal

data when it is no longer relevant for the purpose for which it was collected, duly blocked, in order to make it available to the competent Public Administrations, Courts and Tribunals or the Public Prosecutor's Office during the applicable statutes of limitation of the actions that may arise from the relationship with the customer and/or the legally stipulated periods of retention. Afterwards, Knorr-Bremse España will physically destroy your personal data.

#### **IV.- To whom we will communicate your data?**

Knorr-Bremse España may communicate your personal data to:

- Companies of the Knorr-Bremse Group may have access to your personal data. Some of these companies are located outside the European Economic Area, so international data transfers may take place. In any case, Knorr-Bremse España has adapted the appropriate guarantees for this purpose and has signed Standard Contractual Clauses in compliance with current data protection regulations.
- Public Administrations, Courts and Tribunals.
- In addition to the above-mentioned data communications, Knorr-Bremse España collaborates with third party service providers who have access to the personal data of the users. These service providers process such data on behalf of Knorr-Bremse España as a consequence of their provision of services. Specifically, Knorr-Bremse España will contract the provision of services by third party providers which carry out their activity, by way of example and not limitation, in the following sectors: legal advice, multi-disciplinary professional services companies, technology services companies, computer services companies.

#### **V.- What are your rights when you provide us with your data?**

Knorr-Bremse España informs you that you may withdraw your consent at any time, as well as exercise your rights of access, rectification, erasure, restriction of processing, portability and object.

In any case, the user will be able to exercise the referred rights by addressing a communication to the registered office of Knorr-Bremse España, located at Miguel Faraday Street, nº 1, 28906 Getafe (Madrid), or to the e-mail address indicated as follows: [dp\\_mad@knorr-bremse.com](mailto:dp_mad@knorr-bremse.com), attaching in both cases to this application, a copy of your ID or any official document that identifies you.

#### **VI.- Before which authority can you exercise your claims?**

Data subjects may file a complaint to the Spanish Data Protection Agency if they are not satisfied with the response that Knorr-Bremse España has provided to them when their rights are being addressed or if you think that Knorr-Bremse España is not processing their personal data in accordance with the law.