



More than 40 service centers worldwide provide state-of-the-art support and services. Technology integration means that the service centers carry out both repairs and maintenance at a single location. We always work closely with our customers to discover the best solution to each challenge, evaluating the work required in terms of safety, life-cycle costs and environmental impact.

Customer Benefits

- Our customers profit from the extensive expertise of the original equipment provider
- Serviced components undergo the same rigorous testing procedures that are applied to Knorr-Bremse Original Equipment
- Tailored service solutions are offered to suit our customers

Applications

- Maintenance
- Repair
- Overhaul



RAILSERVICES

RailServices Service Center and ON-SITE Support

The local Service Center teams with their experienced specialists deliver the highest quality of maintenance consistently and on time. The high-quality work environments of the majority of our Service Centers have already been certified according to European Regulation (EU) No. 2019/779. In accordance with this regulation, Knorr-Bremse has already certified almost all European sites.

Sometimes servicing needs to be carried out urgently. In such cases our RailServices experts are there to support on site. The large On-site Support service portfolio includes re-commissioning, fitting, dismantling, overhauling and trouble-shooting.

With more than 40 Service Centers, various Fieldservice Locations and Shop in Shop at Customers across the world, Knorr-Bremse RailServices has a truly global presence and ensures excellent Services to customer needs

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|---------------|--|--|---|--|---|--|--|
| Europe | Kematen (AT) Mödling (AT) Wien (AT) Lyss (CH) | Niederhasli (CH) Niederbuchsiten (CH) Brno (CZ) Berlin (DE) | Dresden (DE) Düsseldorf (DE) Munich (DE) Madrid (ES) | Getafe (ES) Reims (FR) Tinqueux (FR) St. Chamond (FR) | Budapest (HU) Milan (IT) Florence (IT) Krakow (PL) | St. Petersburg (RU) Lund (SE) Bukarest (RO) Ankara (TY) | Burton (UK) Melksham (UK) Manchester (UK) Johannesburg (ZA) |
|---------------|--|--|---|--|---|--|--|

North America

- Kansas City (US)
- Watertown (US)
- Westminster (US)
- Union City (US)
- La Pocatiere (CAN)
- Springfield (US)
- Carmel (US)
- Alpharetta (US)

South America

- São Paulo (BR)

Asia

- Changchun (CN)
- Daxing (CN)
- Nankou (CN)
- Qingdao (CN)
- Suzhou (CN)
- Wuxi (CN)
- Faridabad (IND)

- Additional Service Centers:
- Tokyo (JP)
 - Seoul (KOR)
 - Astana (KAS)
 - Singapore

Africa

- Johannesburg (ZA)

Australia

- Dandenong (AUS)
- Sydney (AUS)
- Carlisle
- Granville
- Darra
- Derrimut

Source: R/SC; 06/2021

Knorr-Bremse is rolling out its KPS global production system at its service centers.

Demands made on the aftermarket are increasingly similar to those made on original equipment manufacturers, and Knorr-Bremse is responding by extending its highly successful KPS production system to cover its service centers as well. This means that service operations will be using the same processes, tools, and testing equipment that have already established an excellent reputation in the OEM sector.

Environmental protection and sustainability in service operations.

Commitment to environmental protection and active promotion of eco-friendly, resource-efficient technologies also applies to our service centers. The dry-ice cleaning process for example avoids the use of diesel tanks and the need to dispose of contaminated water. Furthermore it does not generate secondary waste – dry ice is a byproduct of other industrial processes.

Knorr-Bremse Systeme für Schienenfahrzeuge GmbH

Moosacher Straße 80
80809 Munich
Germany
Phone: +49 89 3547-0
Fax: +49 89 3547-2767
rail.knorr-bremse.com

